

# Prosperoware Cloud Migrator Elevates Client Experience for Micro Strategies Inc.



Cloud Migrator

04.07.2020

15 MIN. READ

 Prosperoware Cloud Migrator is a powerful tool for migrating on-premises DMS to the cloud.

## Introduction

*"It's an intuitive tool, making even the largest and most complex migrations simpler and easy to carry out."*

So explains Adam Zajicek, System Engineer at Micro Strategies Inc. when asked to provide feedback on Prosperoware's software solution [Cloud Migrator](#).

Cloud Migrator is a tool designed to facilitate the migration of data from an on-site [DMS](#) or a local file share to the cloud. It uses the [ETL \(Extract, Transform, and Load\)](#) standard and provides the ability to rapidly map, consolidate, handle pre-migration data clean-ups, and ultimately, seamlessly migrate metadata.

This case study will highlight Cloud Migrator's flexibility, resiliency, efficiency, and scalability.

## Profiles

The implementing partner, [Micro Strategies Inc.](#), is a firm headquartered in New Jersey, USA, and provides commercial technology solutions for diverse businesses of all sizes. For more than 30 years Micro Strategies Inc. has provided guidance for organizations looking to improve their business processes, content services, analytics, security, and IT.

At the time of this case study, Micro Strategies Inc. had previously completed three successful migration projects using Cloud Migrator.

The client, [Winne Banta Basralian & Kahn, P.C.](#), is the oldest and largest law firm in Northern New Jersey. Its 40 attorneys practice in various areas such as litigation, real estate, government services and corporate services. The firm has represents several enterprise-sized clients, including Bank of America, Capital One, Wells Fargo and United Airlines.

## Scope of Task

The client hired the implementing partner, Micro Strategies Inc., to migrate data from the onsite DMS, iManage File Site 9.0, to the cloud platform, iManage Work 10. The data to be migrated was stored in one database, yet involved approximately **800,000 individual documents totaling 400 gigabytes of data**. Micro Strategies used Prosperoware's Cloud Migrator to facilitate this move.



## Challenges

The implementing partner faced three main challenges during the migration process:

### ✔ Data clean-up problems

Due to the system's age and common human errors, a significant portion of the data to be migrated was problematic in one way or another. For example, the database contained many instances of null values, orphan records, zero-byte files, missing metadata and flat space, or text-only, files.

### ✔ Retaining preferences

Micro Strategies needed to retain established user preferences and settings during migration, which proved to be a challenge. For example, disabled users needed to remain disabled, while shortcuts and favorites also needed to be copied to the cloud.

### ✔ Maintaining availability

To minimize noticeable workflow disruptions, it was critical to perform the migration from a staging database instead of from the production environment. In that way, the migration could be completed seamlessly with little to no impact on end-users.



## Solutions

The implementing partner found that Cloud Migrator offered a simple, actionable solution to each challenge.

### ✔ Data clean-up

Micro Strategies used Cloud Migrator's capacity for automatic error handling to fix common issues identified in the client's data.

The partner used Cloud Migrator's **pre-migration check** to detect more complex data clean-up issues, like handling documents in the flatspace, legacy folders, missing document classes on folders, and more.

Once the pre-migration check identified these issues, the partner worked along with the client, Winne Banta Basralian & Kahn, P.C, to resolve them prior to beginning the migration process.

### ✔ Retaining preferences

Micro Strategies successfully used Cloud Migrator's **out-of-the-box SQL solutions** and **customizable SQL scripts** to create missing users and remove unused groups. Micro Strategies found the ready-to-use SQL features easy to use, both for partner employees and the client.

### ✔ Maintaining availability

Micro Strategies used Cloud Migrator's **built-in staging database** to migrate files instead of connecting directly to the client's production environment. This feature allowed for uninterrupted workflow throughout the entire project.

## Outcomes

The data migration project successfully completed on schedule. The initial sync took eight hours, with weekly deltas of 10 minutes each. The client was extremely satisfied with the results, and no data was lost or altered during the migration process.

Due to the speed of the migration, the implementing partner used the remaining project time to provide the client with in-depth training. This training focused on effectively using the new cloud platform, iManage Work 10, and it had a positive impact on user adoption.



The implementing partner offered feedback on the additional benefits of using Cloud Migrator. The partner enhanced security for the client by assigning complex passwords during the migration. Additionally, because of Cloud Migrator's sync architecture and use of a staging environment, simultaneous User Acceptance Training (UAT) did not affect the migration process.

At the end of the migration, Cloud Migrator provided a **detailed audit log** that allowed both the partner and the client to see exactly what migrated.

## Summary

The implementing partner, Micro Strategies Inc., used Cloud Migrator to successfully migrate the client's DMS to the cloud. Cloud Migrator's features solved each challenge that arose, and the partner concluded that using it saved time and cost, both for the partner and the client.

The partner continues to use Cloud Migrator for migration projects, both large and small, and praises the software for its flexibility, simplicity, and ability to consolidate & migrate in a single process.

*Would you like to learn more about Cloud Migrator?*

[Request a demonstration](#)

“*Cloud Migrator elevates our client experience.*”

## About Prosperoware

We are a thought-leading software enterprise company for a digitized world. Our core competency is expert understanding of enterprise systems, data and processes in organizations and, building technology for transformative change. We develop software for privacy and regulatory compliance for content systems, and financial matter management. Our customers include half of the Global Top 20 and Am Law 20 200, 64% of the Am Law 100, 25% of the UK Top 50, more than 40 global corporations - including many Fortune 500, and the Big Four accounting firms.