



Perform Scheduled and Ad-Hoc Investigations Without a Digital Trace

Risk Managers often need to conduct investigations into inappropriate behavior without alerting their subjects. Native iManage tools make this difficult since they automatically record views in the document history. Milan enables investigations without touching iManage document history tables; all actions are audited in the Milan database.

The screenshot displays two windows from the Milan Advanced Analytics application. The top window, titled "SQL QUERY [MILANDEMOACTIVE]", shows the configuration for a query named "ALL_ACTIVITY_DONE_USER_CLIENT_MATTER". The description is "All activities done by a user/client/matter". The query results type is set to "Document", and the query type is "Both Admin and Management". The query text is as follows:

```
SELECT top 10
    dh.DOCNUM,
    dh.DOCNAME,
    dh.C1ALIAS,
    dh.C2ALIAS,
    h.VERSION,
    h.DOCUSER,
    h.ACTIVITY_DATETIME,
    h.ACTIVITY,
    h.COMMENTS
FROM MHGROUP.DOCHISTORY h
join MHGROUP.DOCMASTER dh on h.DOCNUM = dh.DOCNUM
join MHGROUP.DOCTYPES ttype on dh.T_ALIAS = ttype.T_ALIAS
where (1=(CASE WHEN @C1ALIAS IS NULL THEN 1 WHEN @C2ALIAS=@C1ALIAS) and (1=(CASE WHEN @C2ALIAS IS NULL THEN 1 WHEN @C1ALIAS=@C1ALIAS)))
```

The bottom window, titled "NOTIFICATION AND SCHEDULING OPTIONS", shows the scheduling and notification settings. The scheduling is set to "Weekly", repeating every 1 week beginning on Friday, January 18. The notification is set to notify users "MILANADMIN (milanadmin)".

BENEFITS

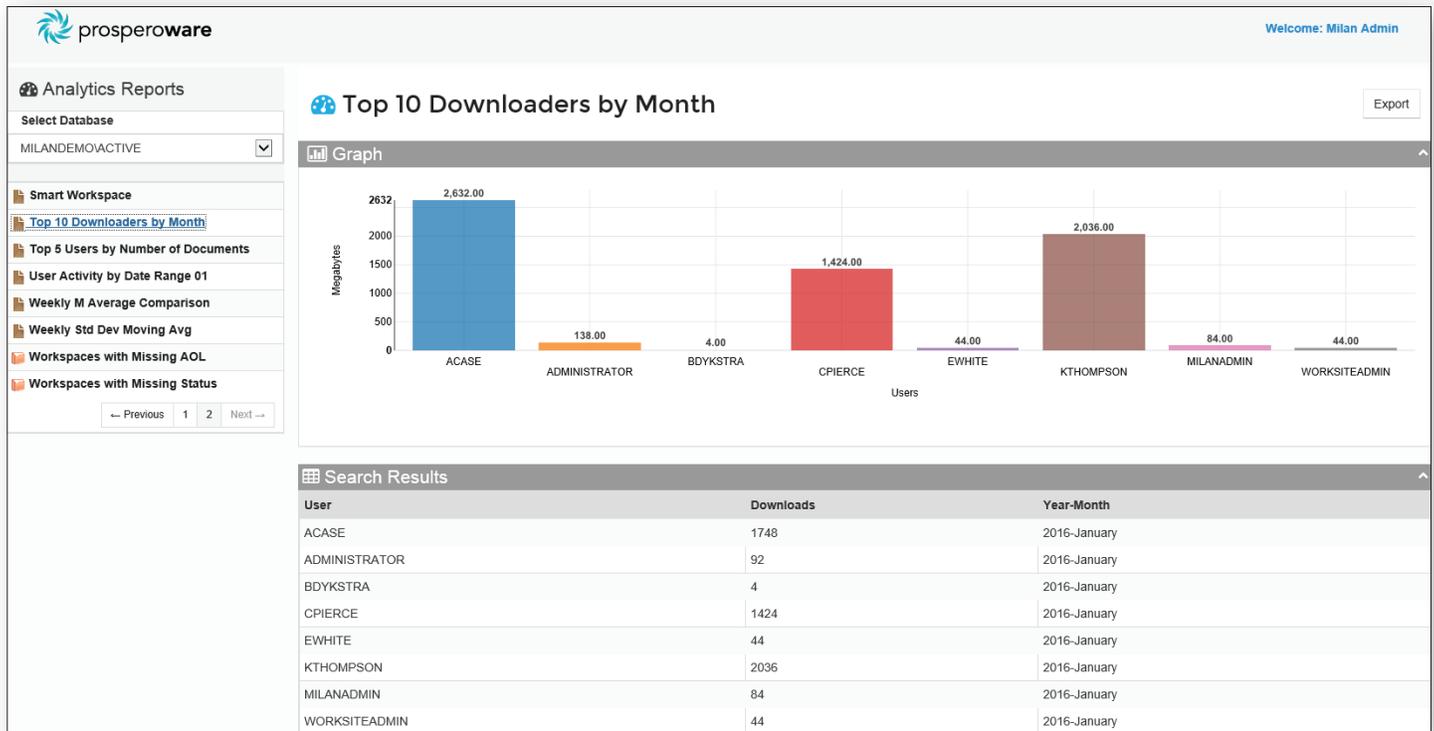
- Run reports without complex SQL queries or training
- Identify inappropriate activity without alerting subjects
- Investigate activity without impacting iManage history tables
- Create defensible audit trails

KEY FEATURES

- ✓ Out-of-the-box queries for monitoring inappropriate activity
- ✓ Complex reporting of iManage and Milan activity
- ✓ No need for direct access to Milan or iManage databases
- ✓ Create reports via drag-and-drop query builder or SQL commands
- ✓ Report on any data in iManage and Milan, including document history
- ✓ Enables scheduled notifications via email
- ✓ All reports secured to appropriate individuals
- ✓ Preview documents without altering iManage history tables



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SYSTEM REQUIREMENTS:

- IIS 6.0 or later
- .NET 4.5 or later
- SQL Server 2008, 2012, 2014, or 2016
- iManage 8.5 Server or later
- DeskSite or FileSite 9.4 or later
- Windows Server (64-bit) 2003, 2008, 2008 R2, 2012, 2012 R2, or 2016
- Localization support
- IE9 or higher, Firefox 11 or higher, Chrome 18 or higher

“The ability to run reports and gather analytics on who is accessing what content and how it's being used is invaluable for both ensuring optimal adoption and avoiding inappropriate use.”

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